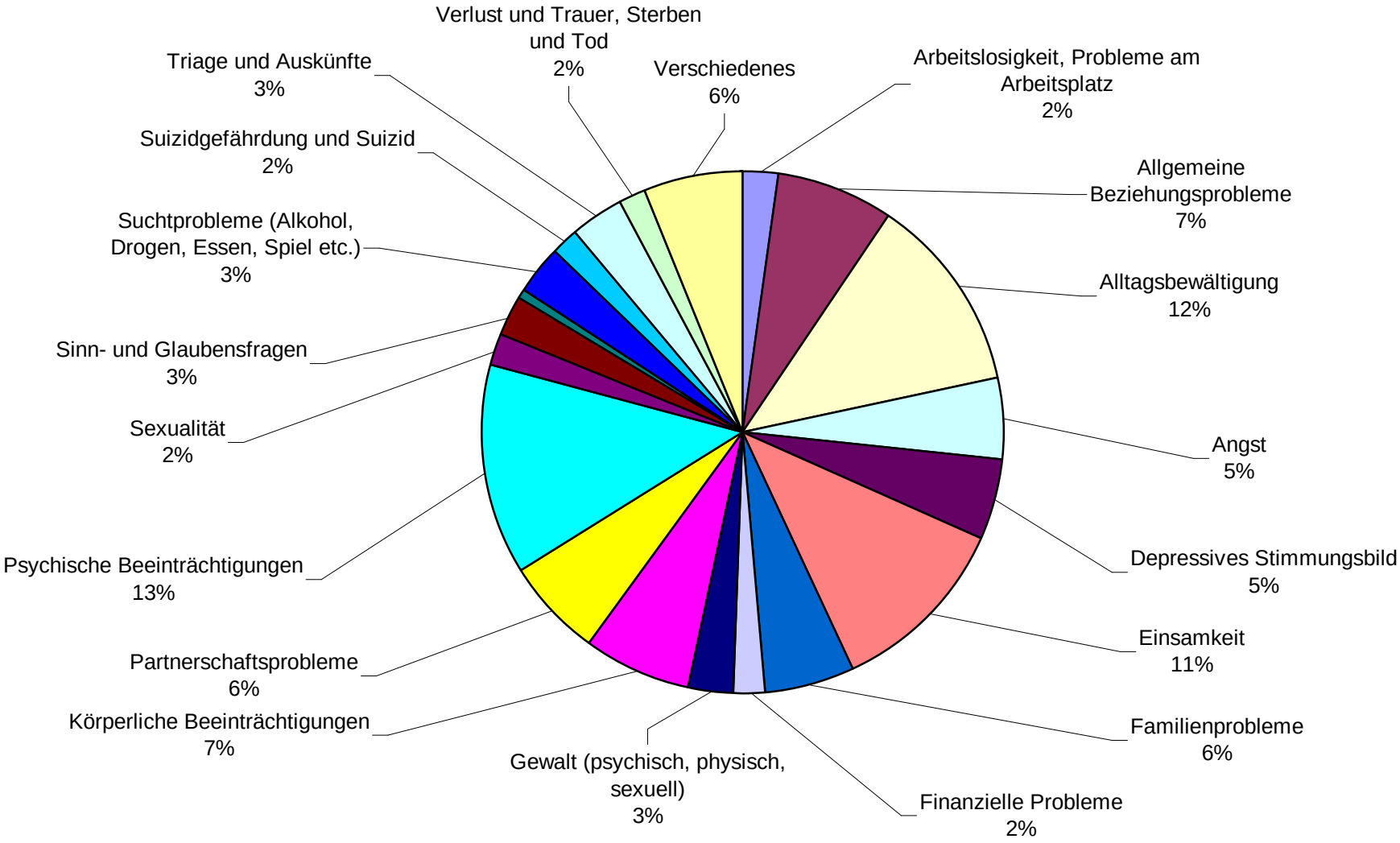Telefonberatung 2009