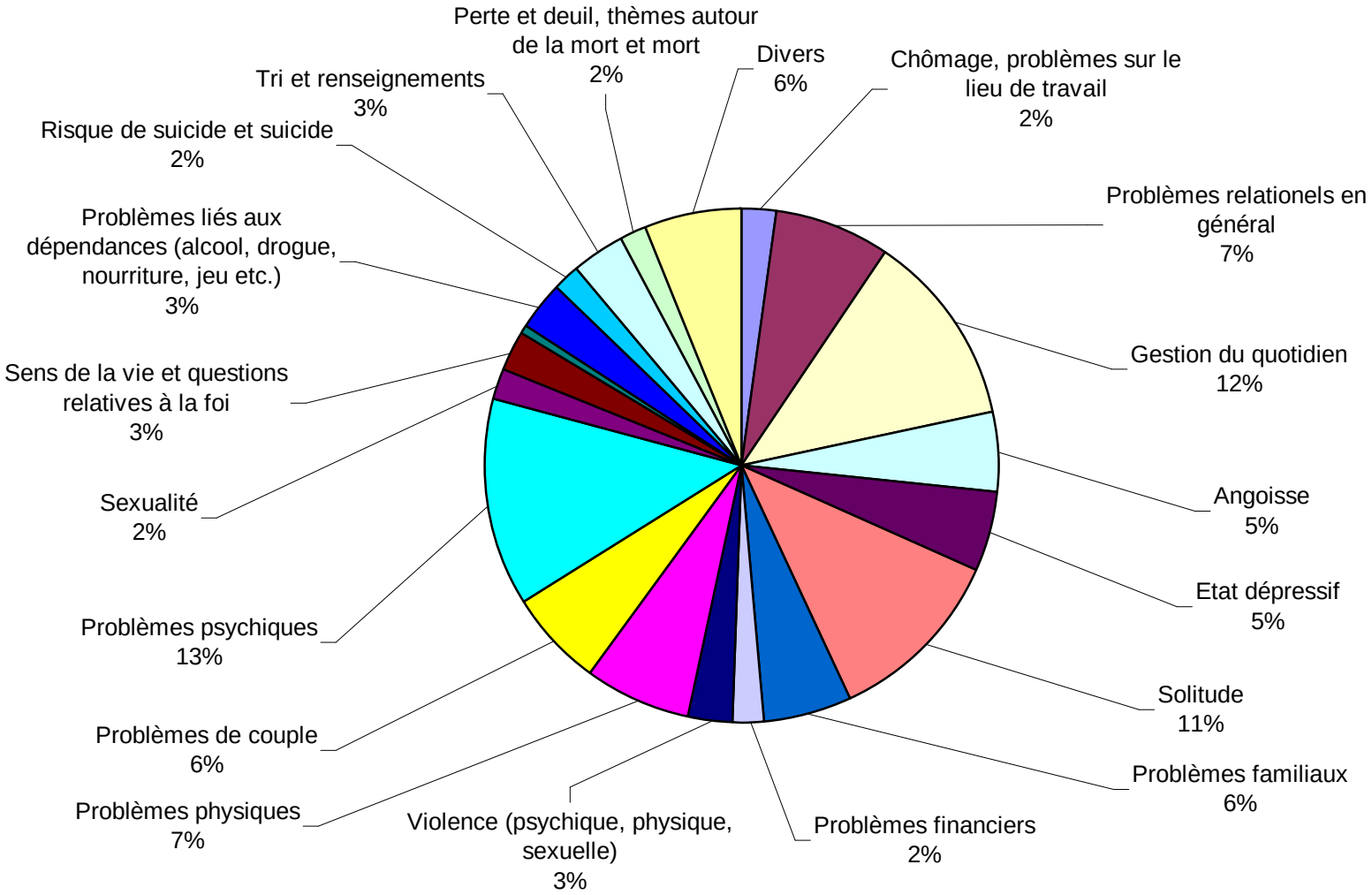Service téléphonique 2009